

BRATTLEBORO MEMORIAL HOSPITAL

STRATEGIC INITIATIVES- FY 2020

**Steven R. Gordon
CEO/President
January, 2020**



STRATEGIC INITIATIVES

- **Continue to Expand Strategic Partnership with DHMC and Cheshire**
 - Cardiology
 - Pathology/Lab
 - Radiology
- **Ron Read Pavilion**
 - Budget
 - Shovel ready Spring 2020
- **Develop Regional Psychiatric Strategic Plan**
- **Focus on Opioid misuse reduction**
 - Narcotic Task Force
 - Opioid education to Medical Staff
 - Increase number of clinicians who are X-waivered



STRATEGIC INITIATIVES

- **Workforce Development**

- Continue EVS, MA and Nursing programs
- Participate in VAHSS collaboration with Higher Ed institutions
- Leadership development

- **Patient Experience**

- Improve HCAHPS by 10% over FY19
- Monthly grievance analysis summary distribution to leaders about their areas
- Use *Real Time* data to develop patient experience improvement goals
- Implement ED Admissions Experience Improvement Project

- **Complete Multiview Implementation**

- **Tele-Medicine**

- Emergency Department
- Nursery
- SANE Pediatrics

