

# INFORMATION FOR NEW CARDIOVASCULAR PATIENTS



*Sometimes quality care takes time and we may run late: please be patient. We take the time necessary with each patient to ensure their good care.*

## **Office Information:**

- Located in BMH's Ronald Read Pavilion, 17 Belmont Ave., Suite 3401C, Brattleboro, VT 05301
- Phone: 802-275-3699
- Fax: 802-251-8440
- Hours - 8:00 AM to 5:00 PM Monday-Friday (*Closed on Holidays, Saturday and Sunday*)

## **Appointments:**

We know your time is precious; we will work very hard to stay on schedule. Please help us to ensure a smooth visit by:

- Arriving 15 minutes before your appointment time
- Bringing your most recent insurance card(s)
- Bringing your co-pay
- Bringing all your medications with you in a zip lock bag
- Bringing any information about your medical history including tests (echocardiograms, surgery and heart catheterizations) and lab results

If you cannot keep your appointment, we appreciate the courtesy of canceling with 24 hour notice.

## **After Hours:**

- There are no evening or weekend Cardiology hours. If you have a concern that is not urgent, you can leave a message for the Cardiology staff. They will return your message the next business day.
- For any URGENT concerns, please dial 911 or come to the emergency room for evaluation.

## **Prescription Refills:**

If you need a prescription refill, you may call into Cardiology at 802-275-3699, option 1 and leave a message on the prescription refill line. Prescriptions will be filled the next business day.