

Strategic Priority: Hospital Badge Access by Position

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Opportunity Statement

Narrowing down access to rooms like the med closets and the Pharmacy reduces the overall risk for the organization and the employees. Developing a strategy and tier system based on position will dramatically decrease the risk we were exposed to.

PDSA Improvement Ideas

Working with Travis Kumph, Michelle Wright and Bill Hogue, we developed a 3 tier system based on the employees access needed to successfully perform their jobs.

- Tier 1: General access for an employee like myself as a Human Resources Business Partner is all I need for my position
- Tier 2: Would include general access of tier 1 and tier 2 access of med closets. An example of an employee that would need access to this tier would be a Registered Nurse.
- Tier 3: Would include tier 1, tier 2, and tier 3 is access to the Pharmacy. Examples of an employees that would need access to this tier include: Clinical Directors, Doctors, NP's, PA's, Clinical Nurse Admins and more.

Measurement

- Before making changes, all med room access was included in general access, giving 100% of staff access to med rooms.

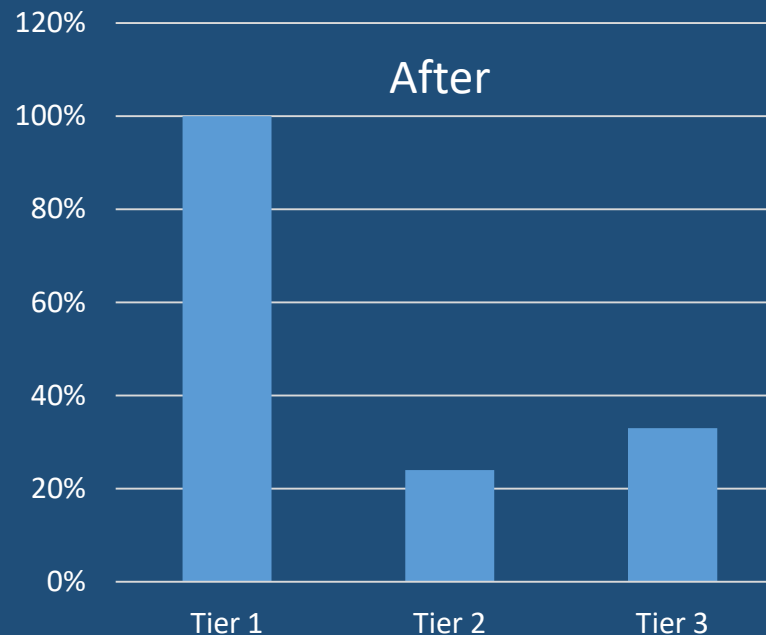
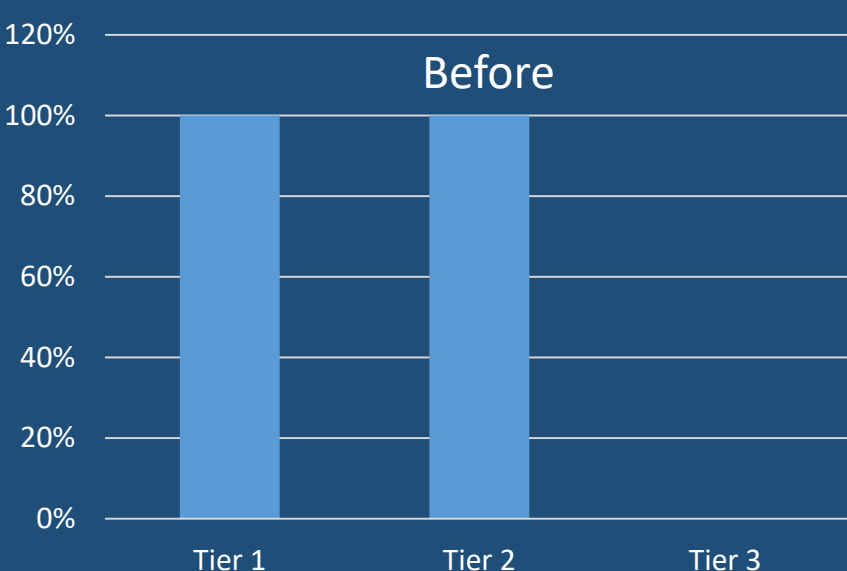
PDSA

Plan: Narrowing down all positions in the hospital and strategically thinking about the access needed for each position, we labeled each position with a tier and it was approved by ELT.

Do: Each employee has been assigned a tier in the badge system that correlates best with their position. Change access GO LIVE November 14th.

Study: No lock-outs, no incidents.

ACT: ADOPT this practice for all new hires and job transfers.



Total employees with badge access including contacted services: 885